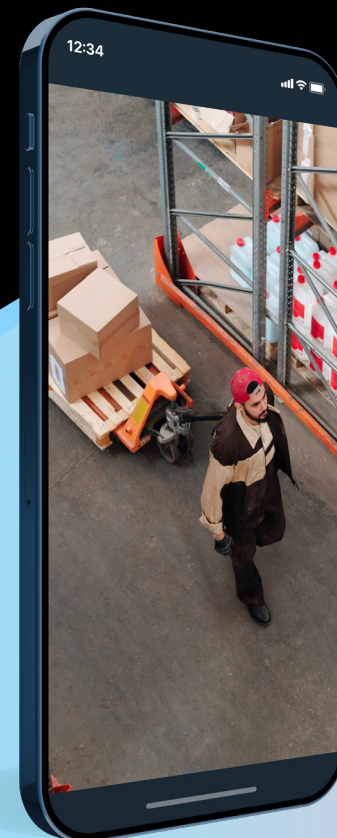
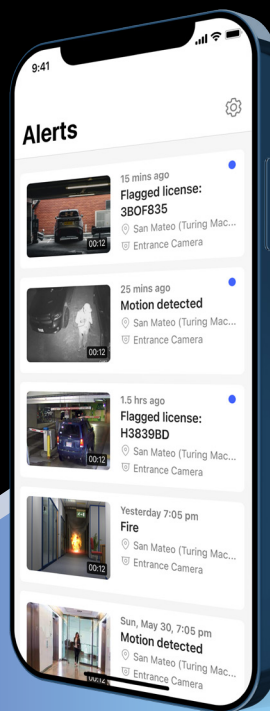


Turing Vision Quick Start Guide

Mobile Version

Congratulations on your purchase of a Turing Vision surveillance platform. Your hardware has been set up. All you need for a quick start is to activate and sign into your account.



TURING

Terminology

Account: The company or business you work for.

Alert: An intrusion – when a person or vehicle is captured in the camera stream – triggers an alert.

Bridge: A bridge connects your cameras to Turing Cloud. A bridge is associated with only one site.

Cloud: Turing Vision Cloud

Notification: Email or text messages that tell users about alerts. Notifications are set up by account administrators and users (site managers).

NVR: Network video recorder.

Site: A Site is a logical grouping of cameras, as defined by your account. For example, you might define the west side of a warehouse as a Site. All the cameras along the west side follow the same rules for alerts and notifications.

Users

Dealer – if you're a dealer or installer, you'll use these instructions to set up accounts for your customers.

User/site manager – you'll use Turing Vision to monitor your sites.

Account administrators – you'll use Turing Vision to manage and monitor your sites.

One-time setup

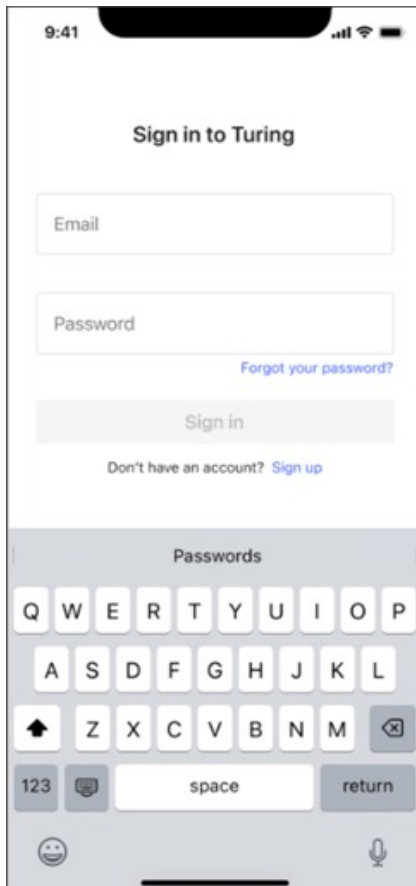


Installers and account administrator

Congratulations on your purchase of a Turing Vision surveillance platform.

There are three ways you'll set up an account, depending on your job function.

- a) Installer
- b) Account Administrator
- c) Site manager



INSTALLER SET-UP

Sometimes the person who installs hardware also sets up customer accounts for account administrators. If you're an installer who needs to set up accounts:

On your mobile device:

1. Download the Turing Vision App from the Apple App Store (<https://apps.apple.com/us/app/turing-vision-video-security/id1574812235>) or Google Play (<https://play.google.com/store/apps/details?id=com.turingvideo.turingvision>).

2. Access the Turing Vision app.

3. Click **Sign up**.



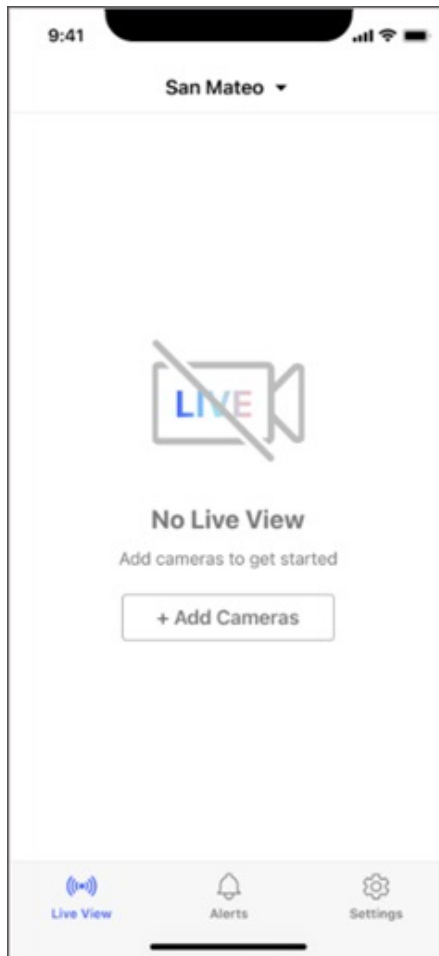
4. Use the customer's name and email address. Select a password.
5. Have the customer accept the Terms of Service and Privacy Policy shown on the Create Account screen, and click **Create Account**.
6. Sign in with the credential created from the previous steps, and continue setting up each bridge and camera. Follow the instructions in **Connect devices** in this guide.

Will your customer need ongoing support? For example, will you need to trouble-shoot for the customer?

- If **Yes**, tell your customer to keep the current password. (Unless there are other security concerns.) You can log in to see what the customer sees.
- If **No**, tell your customer to use Forgot your password? to choose a new password.

Connect devices

You are logged into your account. If you don't see camera streams, you'll need to get connected to some.



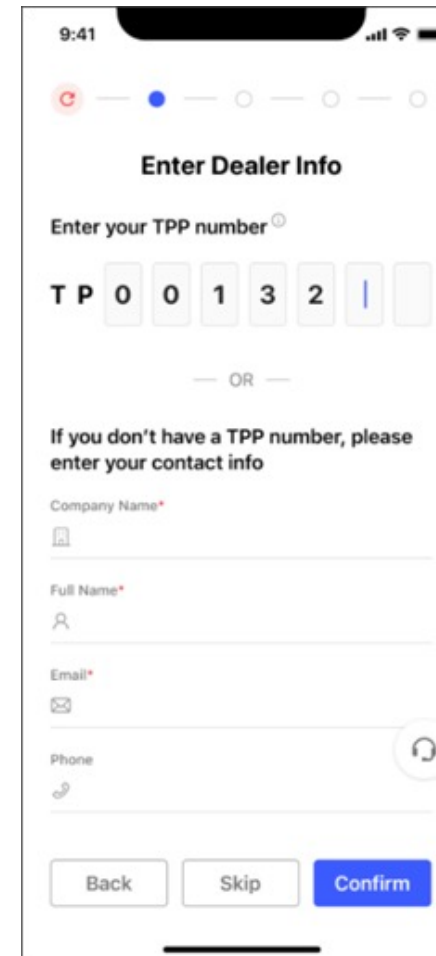
Use the following steps to work through the information hierarchy for adding a camera stream:

- Dealer info
- Site
- Bridge
- Camera

Click **+ Add Cameras** to begin.

Add dealer info

You should have received a unique ID (TPP) when you signed up with the Turing Partner Program.



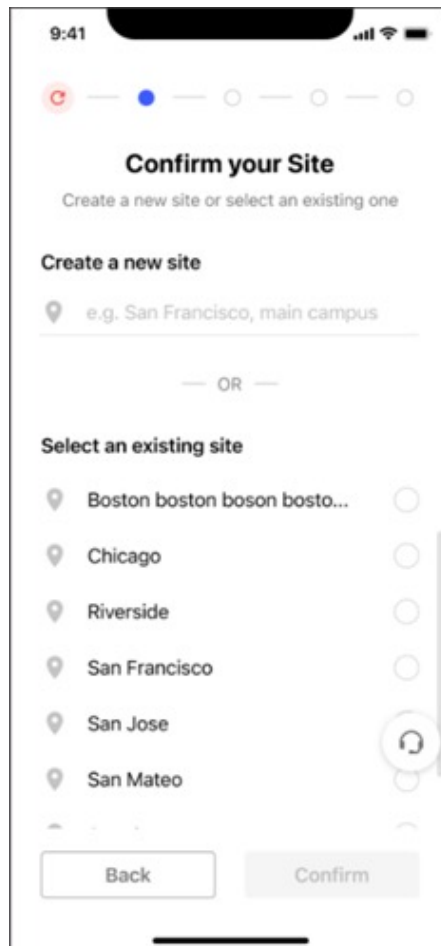
Enter your TPP number. If you don't have one, enter your contact info.

Click **Confirm**.



Connect to sites

Click to select and connect to one or more existing sites – or enter location information to create a new site.

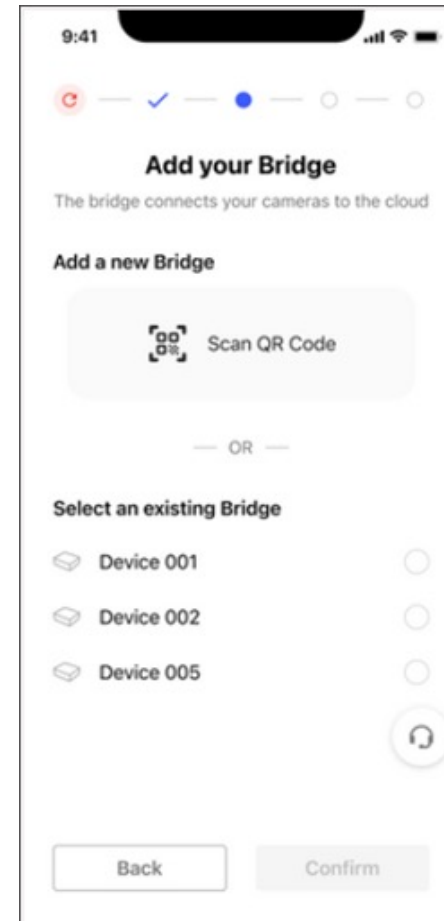


After you add dealer info and site, the first setup step is complete.

Connect to a bridge

Click to select and connect to an existing bridge – or scan the bridge QR code to add a new bridge.

Click **Confirm**.

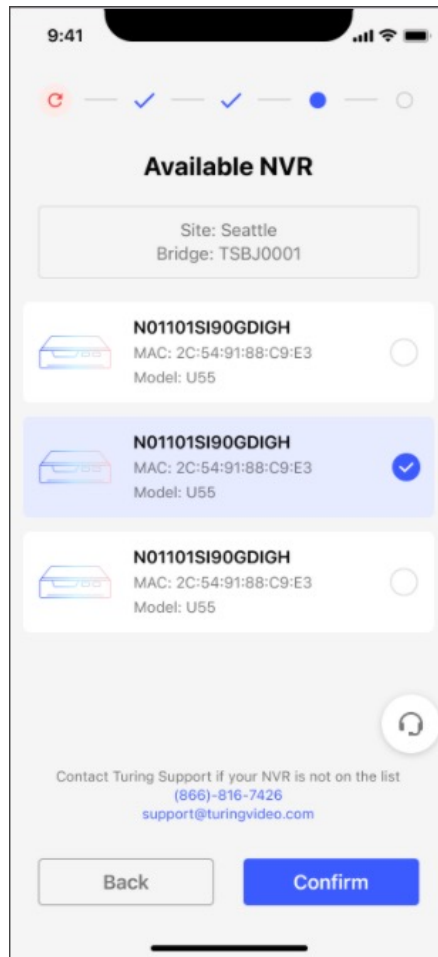


After you add a bridge, the second setup step is complete.

 Installers only

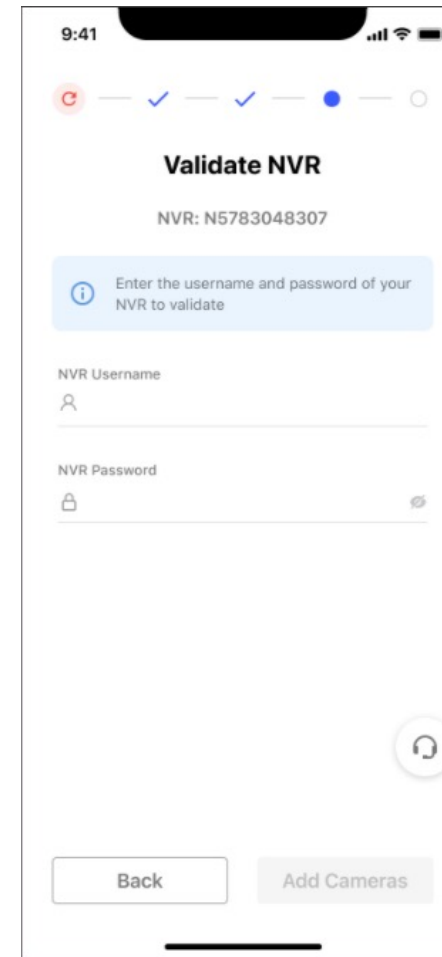
Connect NVR

Click to select an NVR and then click **Confirm**.



Enter your username and password to validate the connection.

Click **Add Cameras**.



After you connect an NVR, the third setup step is complete.

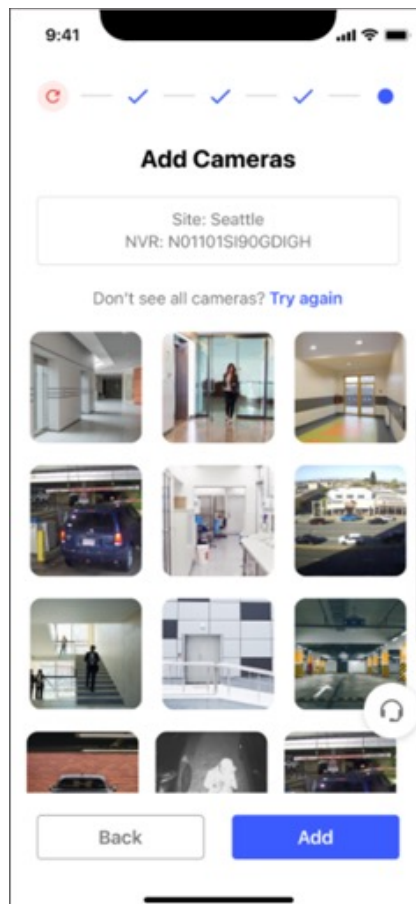


Add cameras

The system searches for cameras at your selected site and bridge.

Click to select one or more cameras.

Click **Add**.

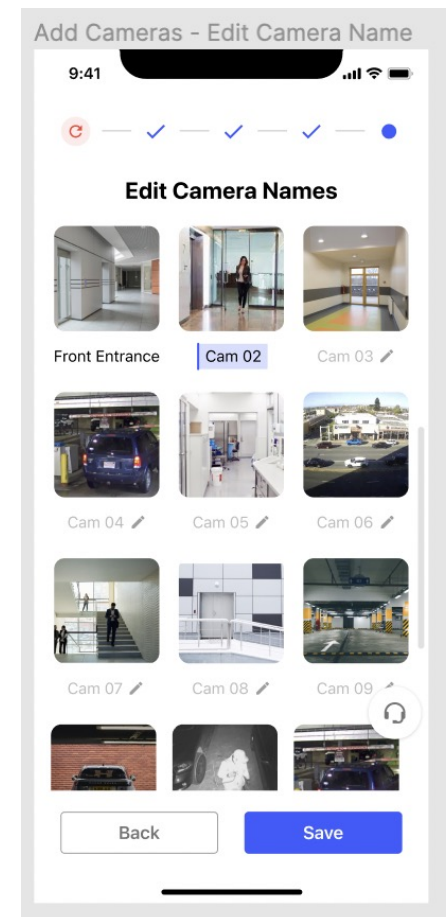


Don't see all the cameras you expect?

Troubleshoot problems, such as offline cameras and click Try Again to rerun search – or click **Back** to search for a different combination of site and bridge.

You can give cameras more meaningful names, so it's easier to search for a camera and use live stream:

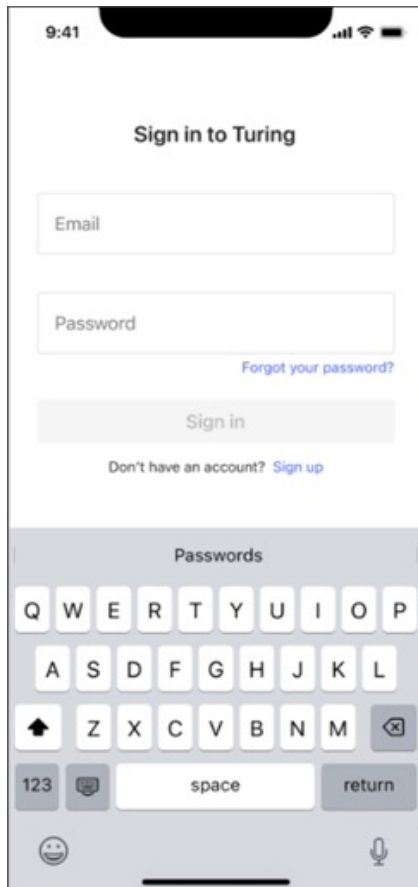
1. Click the camera name.
2. Enter a new name.
3. Click **Save**.



After you add cameras, setup is complete.

ACCOUNT ADMINISTRATOR SET-UP

Are you an account administrator?



On your mobile device:

1. Download the Turing Vision App from the Apple App Store (<https://apps.apple.com/us/app/turing-vision-video-security/id1574812235>) or Google Play (<https://play.google.com/store/apps/details?id=com.turingvideo.turingvision>).

2. Access the Turing Vision App.

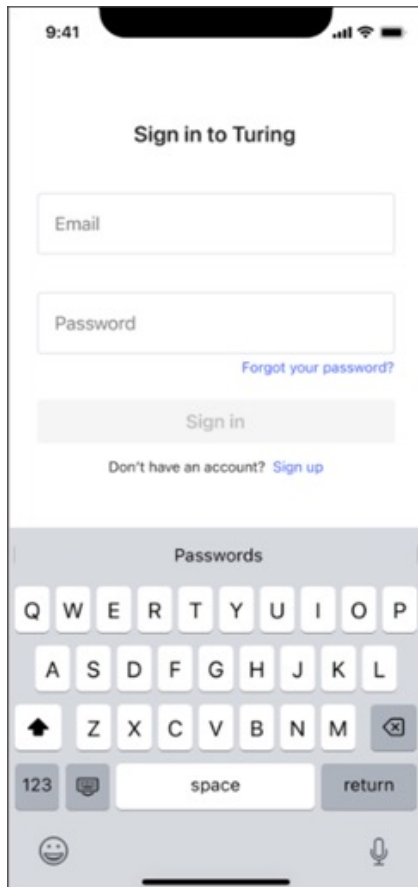
Sign in using the account set up by your installer.

Will you need ongoing support from the installer?

- If **Yes**, keep the current password. (Unless there are other security concerns.) The installer knows the password and can log in to see what you see.
- If **No**, use **Forgot your password?** to choose a new password.

SITE MANAGER / USER SET-UP

Are you a site manager?



Ask your account administrator to invite you to a user account. You receive an email that contains a link. Click the link to create your new account and password.

Don't wait! The link expires in 48 hours.

After you set up your account, access it from your mobile device:

1. Download the Turing Vision App from the Apple App Store (<https://apps.apple.com/us/app/turing-vision-video-security/id1574812235>) or Google Play (<https://play.google.com/store/apps/details?id=com.turingvideo.turingvision>).

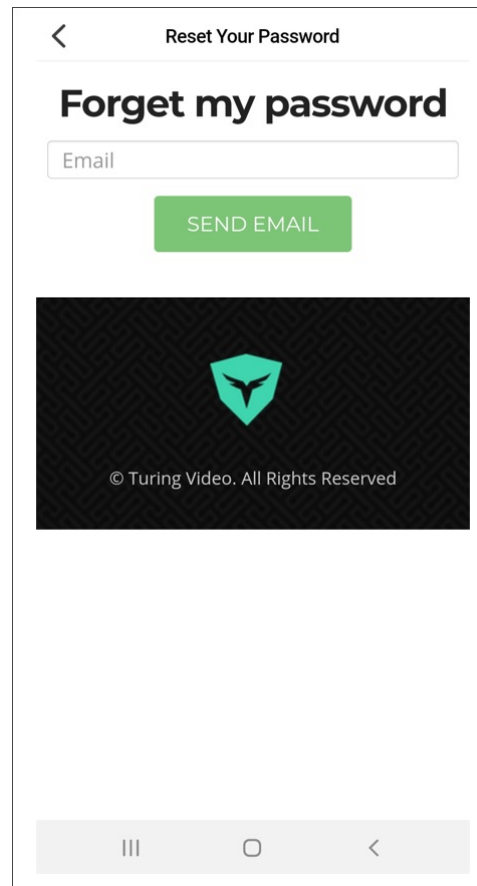
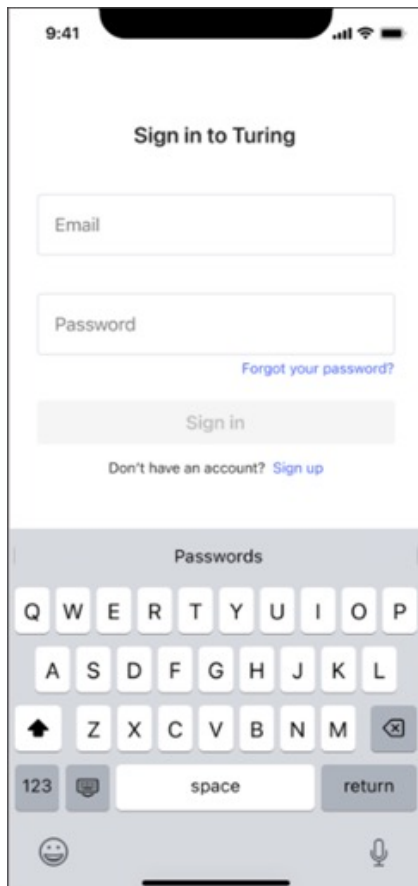
2. Access the Turing Vision App sign-in screen.



If you are a site manager (user), do NOT create an account through the app.

RESET ADMIN OR USER ACCOUNT PASSWORD

Are you a site manager?



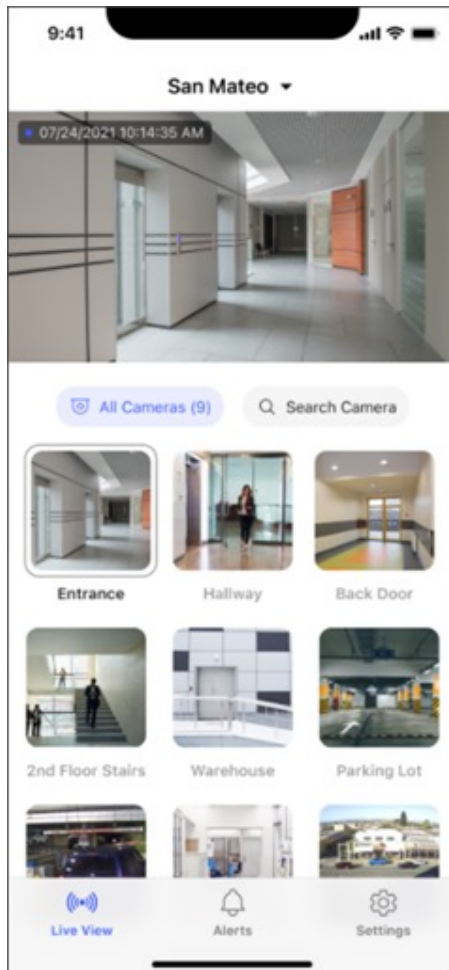
Are you an account administrator or site manager?

You might want to reset your account password when you get your new account, if you forget the password, or if you have security concerns.

1. Click **Forgot your password?**
2. Enter your email address and click **Send Email**.
3. Follow the instructions in the email.

Live stream

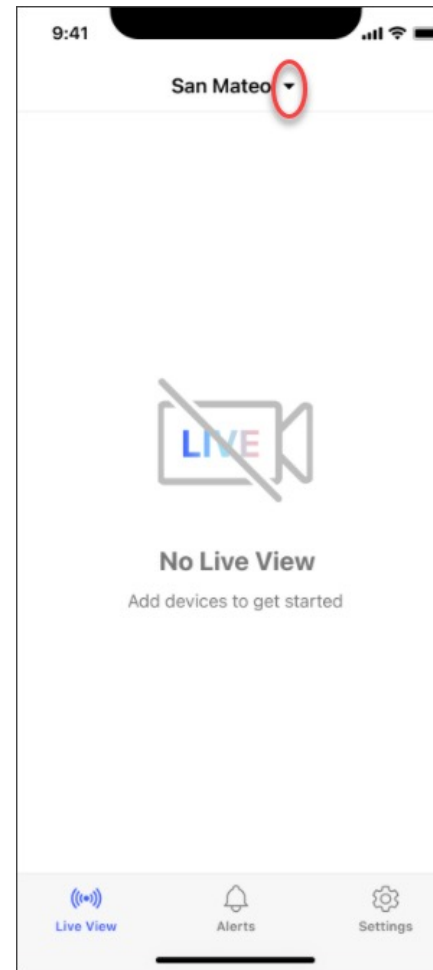
You can monitor multiple physical areas in real time.
Compare activity or follow activity from camera to camera.



Click **Live** in the lower left.

Notice:

- The site name appears in the upper center. Click on the menu arrow to select a different site.
- Each camera has a name.
- Choose **All Cameras** or **Search Camera**.
- Click a snapshot to make that stream primary. It displays as the larger stream up top.



Don't see any cameras?

1. Click the site menu.
2. Select a new site from the menu.
3. Click **Apply**.

SEARCH

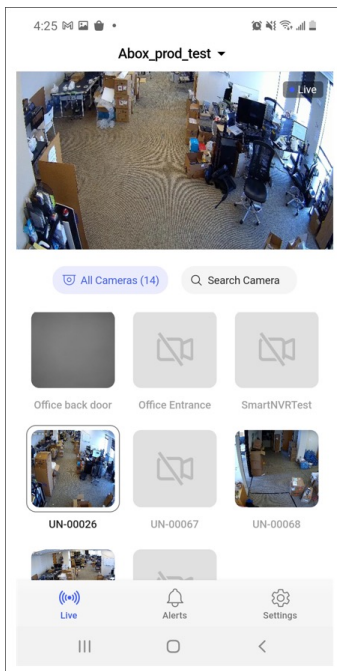
Want to focus on just one camera?

Here's how:

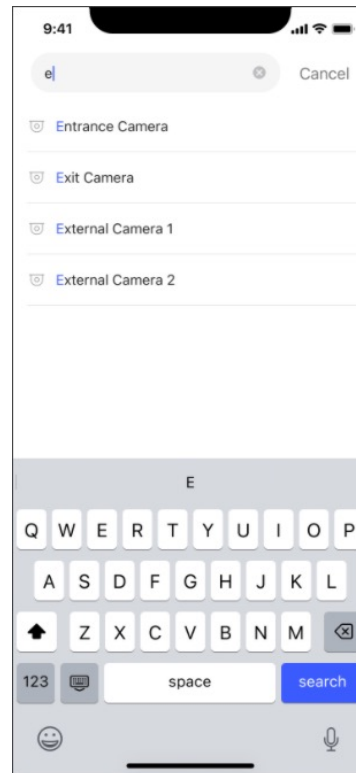
1. Click **Live** in the lower left.
2. Use the site menu to select a site.



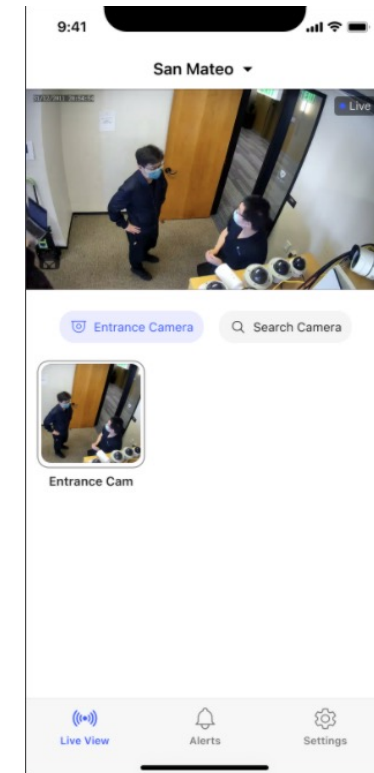
3. Click **Search Camera**.



4. Enter a camera name. You can select a suggestion as you type.
5. Click **Search**.



Your camera stream displays.



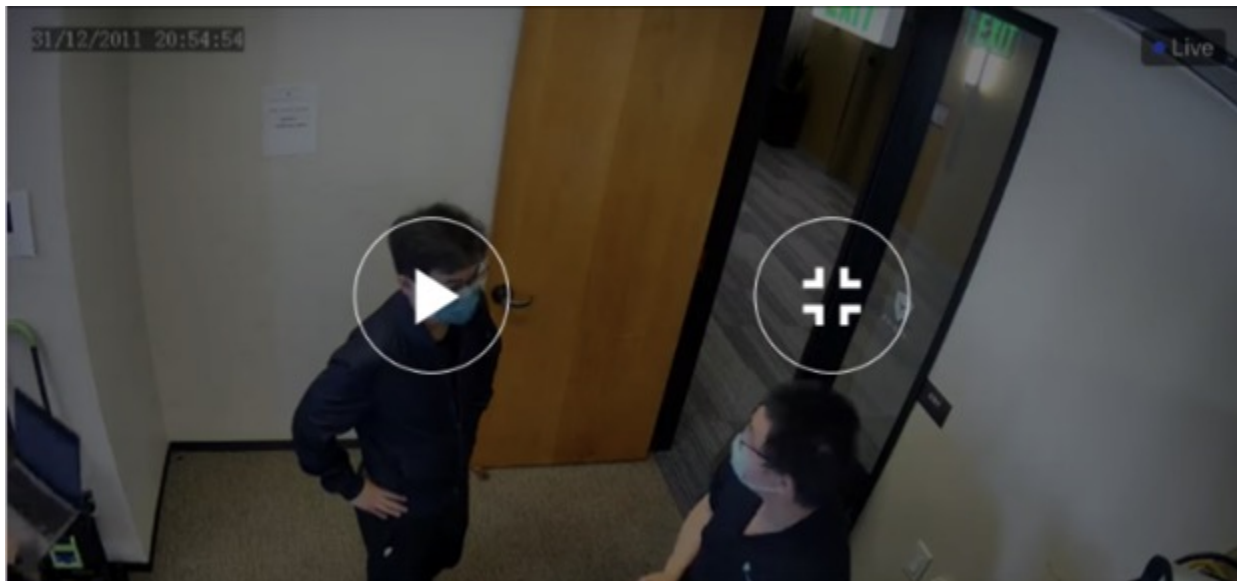
EXPAND TO FULL VIEW

Want to really focus on a camera stream to see activity details?

Click the primary stream.

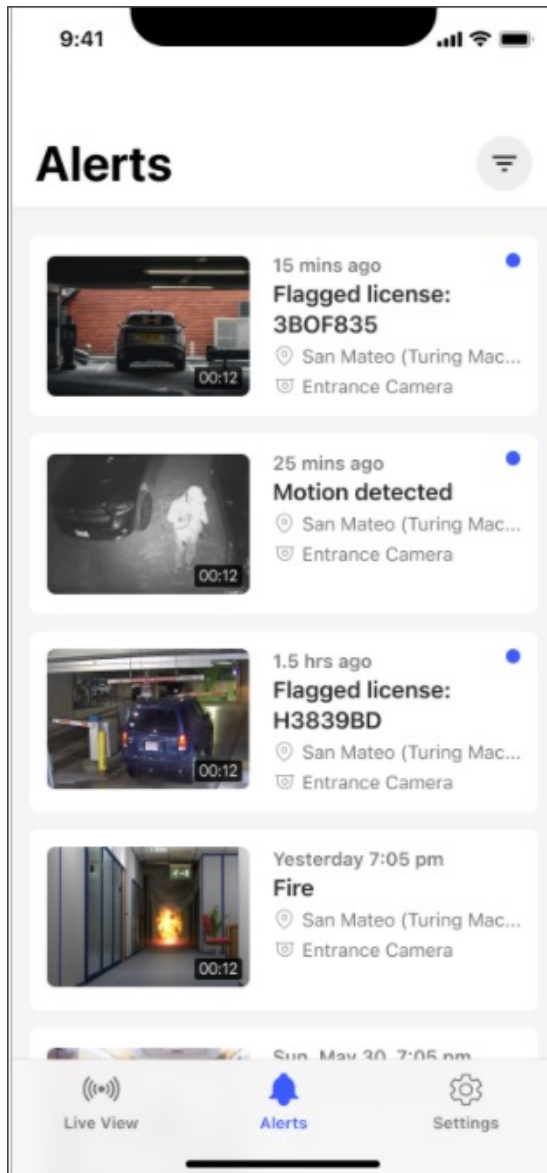
You can

- Pause and play the stream.
- Click the expand icon to see the stream full screen in landscape mode.



Alerts

Want to see snapshots of all alerts at your site?



Click **Alerts** in the center bottom.

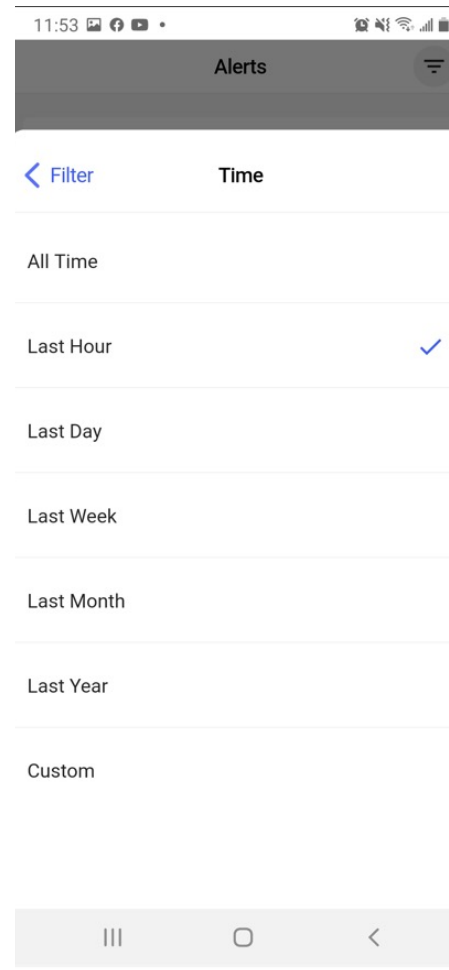
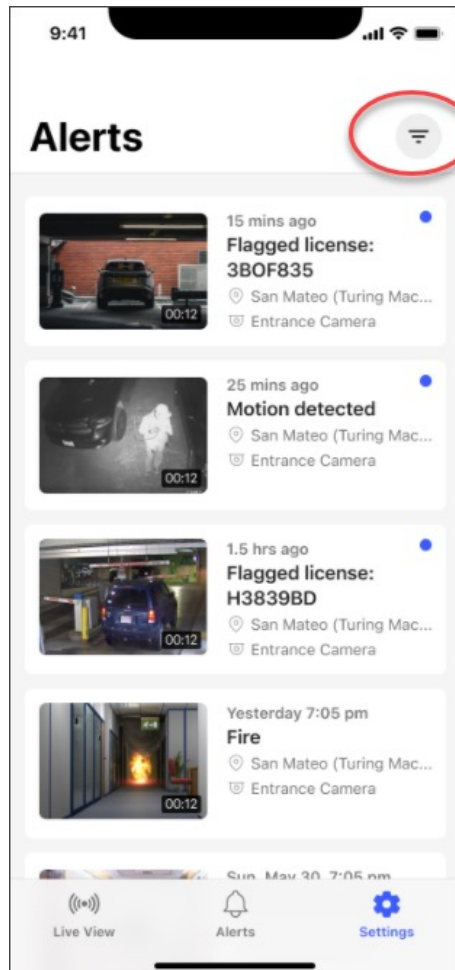
All site alerts display, from most recent to oldest.

FILTER ALERTS

Want to see only certain alerts, for example alerts during a particular time period?

Here's how:

1. Click the Alerts menu.

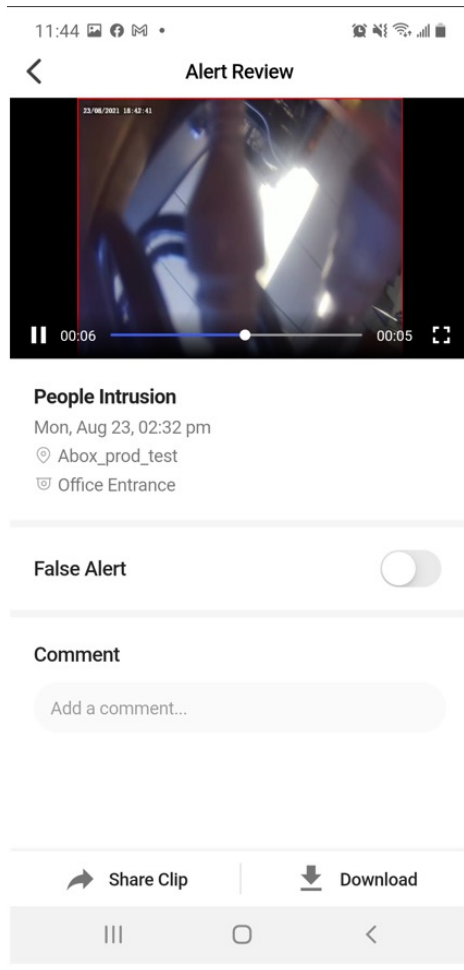


2. Select Alert Type - People Intrusion or Vehicle Intrusion.
3. Select a time, site, and cameras.

For example:
Click **Select Time**.
In the Time screen,
click to select a time.
Click **< Filter** to return to Filter.
4. Click **Apply**.

VIEW ALERT DETAILS

If you want to learn more about an alert, you can.



Click a snapshot in the Alert screen.

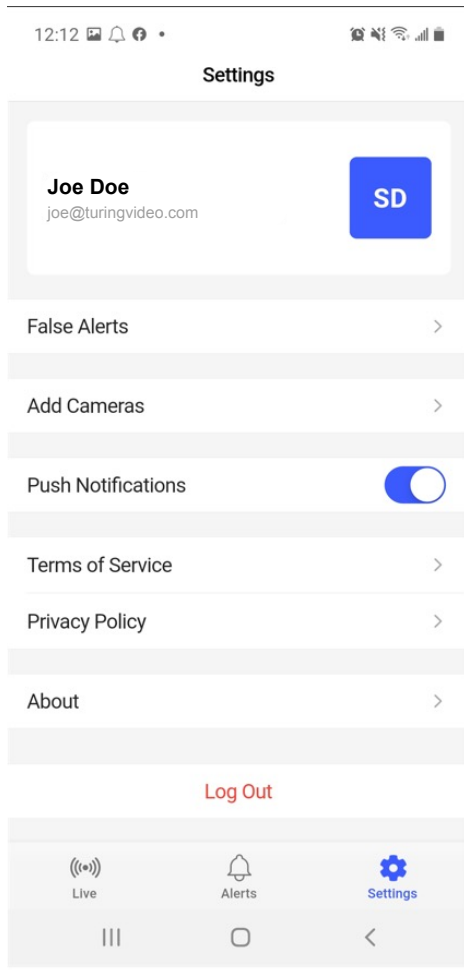
Alert Review shows you a snapshot of the alert. The snapshot is labeled with information such as time, date, site, and camera.

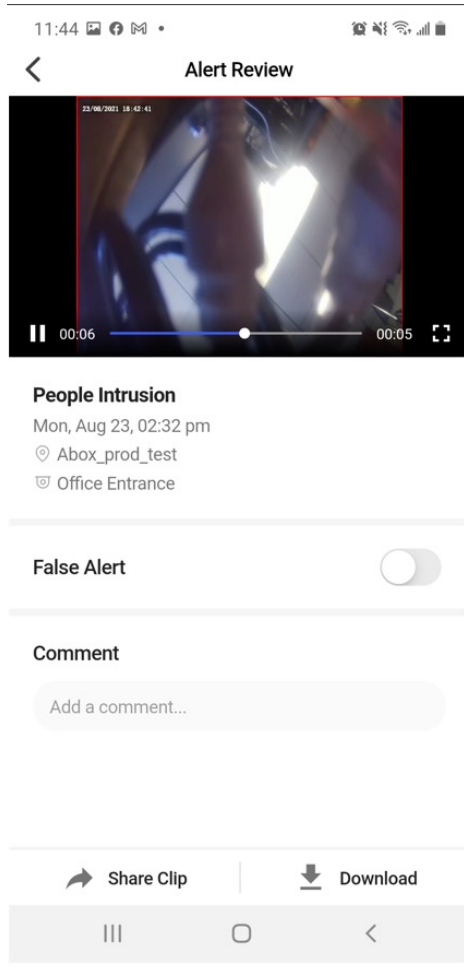
Download, share, add comments, or mark this as a false alert.

If you mark it as a false alert, it no longer shows up on the Alert screen. You can find it under Settings.

Settings

To access settings, see False Alerts lists, and log out, click **Settings** in the bottom right.





FALSE ALERTS

Click **False Alerts** to see a list of false alerts. Anyone with access to a site can change an alert to a false alert. For example, a large animal might trigger an intrusion, but you decide to change the alert to false.

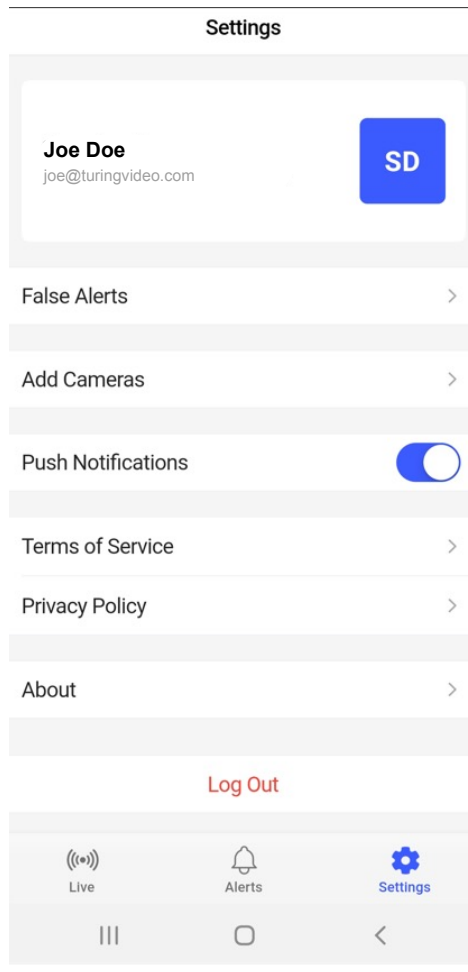
ADD CAMERAS

Cameras were added during installation, but you might want to add more later.

1. On **Settings** click **Add Cameras**.
2. Work through the steps described in *Connect Devices* in this guide.

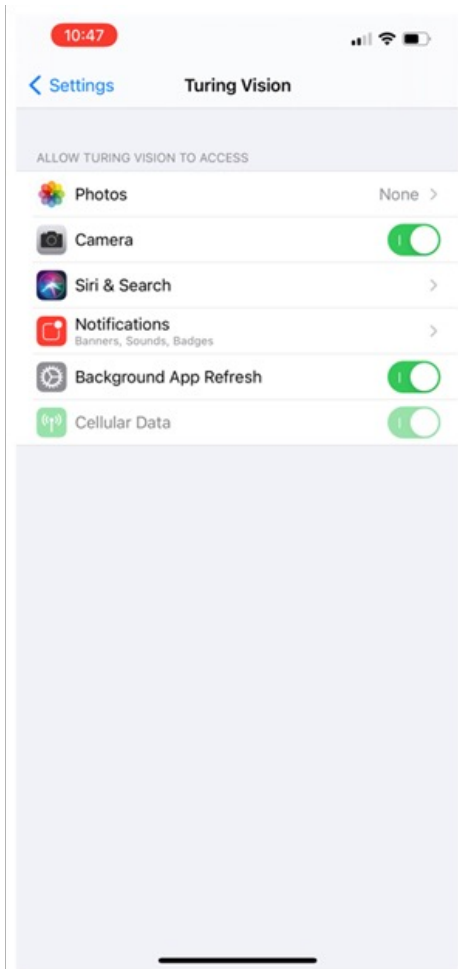
PUSH NOTIFICATIONS

Turn notification on to receive real time notifications on your mobile when there is an alert.



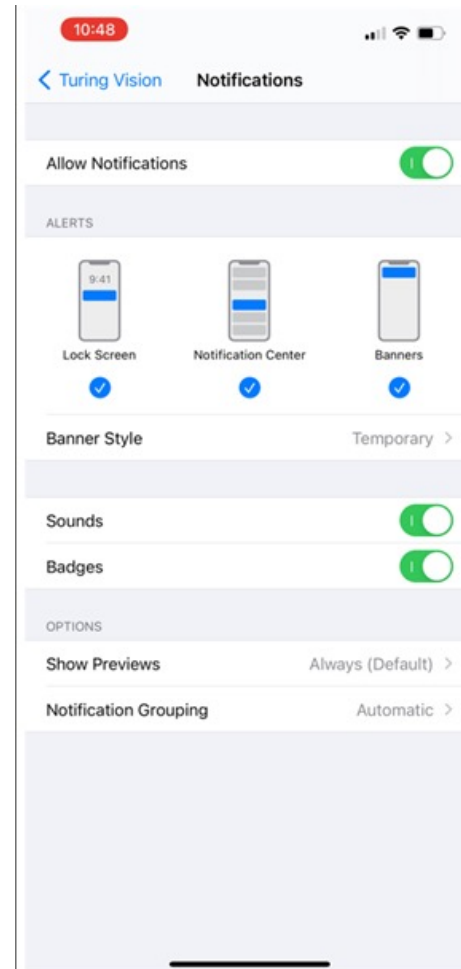
On Android devices

On **Settings**, swipe the **Push Notification** button to the right.

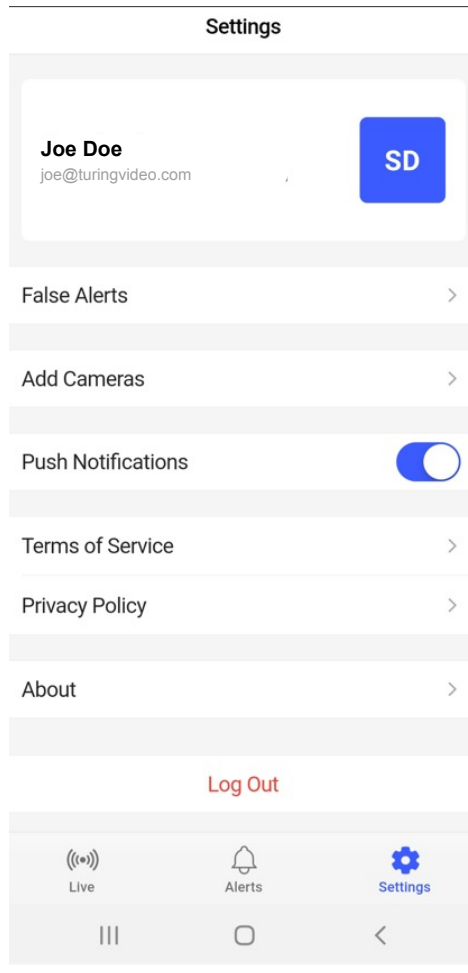


On iOS devices

On **Settings**, click to go to **Notifications**.



1. Swipe **Allow Notification** to the right to receive real time notifications.
2. Enable your preferred alert types.



TERMS OF SERVICE

On Settings, click Terms of Service to read

PRIVACY POLICY

On Settings, click Privacy to read

ABOUT

On Settings, click About to see the app's Turing Vision version number.

LOG OUT

To sign out of your current Turing Vision session, click **Log Out**.

Mobile App Privacy Policy

<https://turingvideo.com/mobile-app-privacy-policy/>

Mobile App EULA

<https://turingvideo.com/mobile-app-eula/>

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Turing Vision Mobile Quick Start Guide

TV-QSD-MOBILE-V1-0 September 16, 2021

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The logo for Turing Video, Inc. features the word "TURING" in a bold, sans-serif font. The letters "T", "U", "R", "I", and "N" are blue, while the "G" is a light pink color.